



DENVER DEPARTMENT OF PUBLIC HEALTH & ENVIRONMENT  
 Public Health Investigations Division  
 101 W Colfax Ave Ste 800 200  
 Denver CO  
 Phone 7208655401 Fax 7208655532 www.denvergov.org/healthinspections

PUBLIC HEALTH &  
 ENVIRONMENT  
 COMPLAINT REPORT

**DEH ID: 2019-RH-CMP-0188**

**Facility Information**

APT G208  
 10700 E DARTMOUTH AVE APT  
 G208

**Complainant Information**

[REDACTED]  
 [REDACTED]  
 [REDACTED]

**Complaint Information**

**Complaint Type:** Residential Health  
**CRM Case #:**

**Received Date:** 2/26/2019 8:04:00 AM  
**Received By:**

**Referred By:**  
**Referred To:** Department of Public Health & Environment  
**Referred Date:**

**Complaint Notes**

**Complaint Date:**  
**Assigned To:** Carmen Short  
**Assigned Date:** 2/26/2019 8:04:00 AM

**Nature of Complaint:**  
 MICE INFESTATION

**Investigation Notes**

**Investigation Date:** 2/26/2019 2:00:00 PM  
**Contact Complnt:** False  
**Contact Date:**

**Investigation Comments:**  
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2/25/19 Investigator approached by tenant in hallway of building G asking if investigator worked for health department. Investigator stated yes and tenant stated they wanted to complain about mice in their apartment. Investigation found rodent feces under stove and refrigerator. Observed large gap under unit entry door and visible tunneling due to rodents, under the refrigerator. Notice of violation (NOV) letter emailed to property manager and copy emailed to complainant: [REDACTED]  
CES

3/11/19 Emailed complainant to setup follow-up inspection for Wednesday 3/13/19 at 9am. CES

3/13/19 Investigator emailed complainant to reschedule to Friday 3/15/19 at 2:30pm due to offices being closed due to the blizzard. CES

3/15/19 Investigation found the unit cleaner however, gaps under the kitchen sink have not been sealed. Investigator noted two holes above the kitchen sink which were created for leak repairs but have not been patched for two weeks, per complainant. Bathroom shower wall is missing the top coat seal paint as it was repaired last year due to a leak. Rodent feces witnessed under the stove. Entry door threshold was not repaired. Overdue NOV emailed to property manager and emailed to complainant.  
CES

3/18/19 Investigator received email from property manager that it should be completed this week. CES

3/19/19 Investigator received email from property manager stating she received NOV for apt G107 again instead of G208. CES

3/20/19 Investigator emailed the property manager the corrected NOV for G208. CES

4/30/19 Investigator left voicemail message with complainant to confirm the rodents are no longer inside apartment as well as all violations are corrected. Complainant called back to confirm all violations have been corrected and thanked the investigator for helping. Investigator also confirmed with property manager that all violations have been corrected. Complaint closed. CES

**Approved By:** Tara Olson

**Complaint Status:** Founded

**Finalization Date:** 4/30/2019 3:42:00 PM

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## Complaint Handling

**Site Visit** ■

**Letter** ■

**Office Visit** □

**Telephone** ■

**Received Via:**

**Received Via Comments:**

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## RHH Details

*Complet 149*

*Complet Master*

*Recording / Release*

*Disposition:* cmp

*Recall Date:*

*Notice Type:*

*Delivery Type:*

*Use Change:*

*Demolition:*

*Bath Share*

***Violations:***

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*Violation 1:*

*Violation 2:*

*Violation 3:*

*Violation 4:*

*Violation 5:*

*Violation 6:*

*Count:*

*Corrected:*

*GV Number*

*Court Date*

*Appeal Type:*

*Appeal Number:*

*Recording Date:*

*Recording Reception #:*

*Release Date:*

*Release Reception #:*

***Violation Comments:***

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